



ADSL Broadband Application Form

Instructions:

ADSL broadband does not occupy your phone line, but it does tie up to one. In the **Installation Details** please fill in the details as appear in your phone bill. Then complete the other sections and sign the **Customer Agreement**.

While our service covers most cities and areas, service availability depends on your area as well as the condition of your phone line. We will do our best and we will advise you as soon as we are informed.

Monthly fees do not include installation and hardware cost. Customers need an ADSL modem and a line filter for every phone device on the phone line. If you choose our modems below, we will pre-program the modem before deliver it to you by courier.

Please read our terms and conditions as posted on www.ans.com.au/terms.html

There is a one time non-refundable set up fee of \$129. If you have ADSL installed and is churning from a compatible ISP, the set up fee is reduced to \$55. Payments must be made monthly in advance. The service will be suspended or terminated if the account is not paid. Reconnection fee of \$99 applies. Termination of the service requires 14 days advance notice. There is no long term contract. But if the service is terminated within 6 months of installation or relocation, a termination fee of \$66 applies. If you want to relocate the ADSL service to another phone line, a relocation fee of \$99 applies if this is done after 6 months of installation or relocation. Otherwise the relocation fee is \$159. You can upgrade or downgrade the speed at any time for a fee of \$55. If the owner of the phone line changes, there is a change fee of \$77.

There is a Fair Use Policy (FUP) to avoid abuses of the service. When data downloaded in the month exceeds the traffic shaped limit, the downstream speed may be slowed down to 64k until the end of the month.

Other Items

Item	Price	Please ✓
Static IP, charges per month	\$5.50	
ADSL modem with USB interface	\$66.00	
ADSL modem router with 4 ethernet ports	\$110.00	
ADSL modem router with 4 ethernet ports and wireless	\$140.00	
ADSL line filter (put a number if you want more than 1)	\$11.00	

Customer Agreement

Please subscribe me to the plan selected in this form on the phone line with details provided here. I have read & accept the terms as posted on www.ans.com.au/terms.htm

SIGNATURE _____

DATE _____

Installation Details

Please enter details of the phone line for the ADSL installation. You must be the owner of the phone line or be authorised to connect it to ADSL.

PHONE NUMBER () _____

NAME OF OWNER _____

INSTALLATION ADDRESS _____

POST CODE _____

Customer Details

For items that are the same as above, you may leave them empty

FULL NAME _____

BUSINESS NAME (if applicable) _____

ABN (if applicable) _____

ADDRESS _____

POST CODE _____

HOME PH () _____

MOBILE () _____

WORK PH () _____

FAX () _____

Contact Email (if any) _____

Choose A Plan

Plan Name	Price per Month	Download Allowance (MB)	Traffic shaped after (GB)	Please ✓ one
256/64 kbps				
256 Entry*	\$29.90	200	2	
256 Value	\$39.90	Unlimited	2	
256 Smart	\$49.90	Unlimited	5	
256 Premium	\$59.90	Unlimited	20	
512/128 kbps				
512 Entry*	\$39.90	200	2	
512 Value	\$49.90	Unlimited	5	
512 Smart	\$59.90	Unlimited	15	
512 Premium	\$69.90	Unlimited	30	
1500/256 kbps				
1500 Value	\$89.90	Unlimited	10	
1500 Smart	\$109.90	Unlimited	25	
1500 Premium	\$139.90	Unlimited	50	
512/512 kbps				
512512 Smart	\$109.90	Unlimited	25	
512512 Premium	\$139.90	Unlimited	50	

Payment Option

Cheque / money order

Please make cheque / money order payable to ANS Communications Pty Ltd

Master Card / VISA

By ticking the box on the left and providing the details below, you authorise us to charge your credit card for the initial costs and all on-going costs (delete if not applicable). Initial costs are charged on receipt of this form. If the service provisioning fails, all costs charged will be fully refunded.

CARD NUMBER: _____

CARD HOLDER'S NAME: _____

CARD HOLDER'S SIGNATURE: _____

EXPIRY DATE: _____

* For the **256Entry** and **512Entry** plans, there is an extra data fee of 5 cents per MB up to a max. of \$30 per month for data downloaded beyond the download allowance in the month.

* For all purposes, 1MB means 1,000,000 Bytes. 1GB means 1,000,000 MB.